

Bubble Gum X Gotcha Raya Campaign Terms & Conditions

- I. Bubble Gum X Gotcha Raya Campaign ("The Campaign") is organised by Bubble Gum X Sdn Bhd ("Bubble Gum X").
- II. Draw via the Gotcha Raya Virtual Gashapon Machine ("Gotcha Raya") will begin on 1 May 2021.
- III. Virtual Currency ("Ketupat Points") can be used to draw from the Gotcha Raya for all 4 Bubble Gum X's Brands (Wax, Lash, Nails & X-thetic).
- IV. By participating, you acknowledge that you have read, understood & agree to the terms & conditions below.

1. Duration

- 1.1. The Campaign duration is from 1 April 2021 to 30 June 2021.
- 1.2. Collection period is from 1 April 2021 to 31 May 2021. The redemption period is from 1 May 2021 to 30 June 2021.
- 1.3. Any unused Ketupat Points & unclaimed prizes will be forfeited after 30 June 2021, 11.59pm. Late draws and/or redemptions will not be entertained.

2. Eligibility

- 2.1. The Gotcha Raya Campaign is open to all females & males aged above 18 years old except employees of Bubble Gum X.
- 2.2. Only customers with their own Ketupat Points are eligible to participate in the campaign. There is no limit to the numbers of participation.

3. Participation Steps

- 3.1. How to participate:
 - Step 1:** Collect Ketupat Points from 1 April 2021 - 31 May 2021. One (1) Ketupat Point for every RM1 spent on Bubble Gum X's products, services, credits and/or packages.
 - Step 2:** Spend collected Ketupat Points from 1 May 2021 - 30 June 2021 by playing our Gotcha Raya accessible with the QR code / link given.
 - Step 3:** Screenshot & claim the prizes at any participating Bubble Gum X Outlet before 30 June 2021.

4. Ketupat Points

- 4.1. Ketupat Points credited to participants have no monetary value, do not constitute. Ownership of Ketupat Points cannot be purchased, sold, transferred or redeemed for cash by other participant(s).
- 4.2. Ketupat Points are non-shareable, non-refundable & cannot be exchanged for cash in part or full & are valid for a single transaction/draw only.
- 4.3. Only one (1) Ketupat Point will be given per RM1 spent for any of Bubble Gum X's products, services, credits & packages. Cent values in the final bill will be waived & cannot be accumulated to become Ketupat Points.
- 4.4. Ketupat Points will only be given for purchases within the month of April & May 2021. Balance payment from previous months do not entitle the participants to any Ketupat Points.
- 4.5. Ketupat Points can be accumulated in the month of April & May ONLY. The redemption period will start from 1 May until 30 June 2021. Any unused Ketupat Points will be forfeited at 11.59pm of the aforementioned date.
- 4.6. All Ketupat Points awarded to our customers shall be at BUBBLE GUM X's sole discretion. We reserve the right to revoke any given Ketupat Points under necessary conditions and/or situations.
- 4.7. Points cannot be used immediately, you may check the status of the Ketupat Points earned by going to The Campaign website.

5. Campaign Prizes

- 5.1. Prizes are decided randomly via the Gotcha Raya. All prizes are final & cannot be exchanged for cash (in part or full) or other prizes.
- 5.2. Prizes are to be claimed before The Campaign ends. All unclaimed prizes will be forfeited after 30 June 2021, 11.59pm.
- 5.3. The prizes are not transferable/non shareable. Prizes are subject to availability & we reserve the right to substitute any prize with another of equivalent value without prior notice.
- 5.4. Screenshots of prizes are required to be presented at the outlet counter for redemptions.

- 5.5. All promo codes received must be redeemed before 30 June 2021. Prizes (free credits & treatments) received from The Campaign expire 4 years after the date of prize redemption.
- 5.6. All packages purchased using rebates and/or discounts from The Campaign have a validity of 4 years after the date of your first treatment / reminder - except for Laser X & V-Juvenate X packages.
- 5.7. Redemptions are available while stocks last during The Campaign period. Unavailable items will be replaced under Bubble Gum X's discretion & decision.
- 5.8. In case of the breach of policy after purchase, The Company reserves the right to reclaim the value of prizes received from the participant of The Campaign.

6. Liability & Responsibilities

- 6.1. All costs, fees and/or expenses incurred or to be incurred by the winners in relation to The Campaign and/or to claim the prize(s), which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs, are the sole responsibility of the winners.
- 6.2. Participants shall assume full liability in the case of any mishap, injury, damage, claim or accidents arising from their participation in The Campaign and/or redemption of the prizes.
- 6.3. Bubble Gum X shall not be liable to the participants or any other party for any loss or damage of whatsoever nature suffered by any participant as a result of participation or non-participation in The Campaign .
- 6.4. The company shall not be held liable for any entry that is incomplete or illegible due to problems such as computer malfunctions, lost Internet connections or transmission problems.

7. Others

- 7.1. Bubble Gum X's decision in respect of all matters to do with The Campaign will be final & no correspondence will be entertained.
- 7.2. Bubble Gum X reserves the right to publish or display materials or information, including but not limited to the names & photographs of all participants for marketing, advertising & publicity purposes in any manner it deems appropriate.

- 7.3. Unless otherwise stated, Bubble Gum X retains all proprietary rights to the intellectual property used for The Campaign & owns the copyright to all contents within.
- 7.4. Bubble Gum X reserves the right to cancel or amend The Campaign & these terms & conditions without prior notice. By entering The Campaign ,the participants hereby acknowledge that they have understood & have expressly consented to Bubble Gum X to collect, use & process their personal data for purposes of providing them with any updates & information in relation to Bubble Gum X's services, updates & promotions. Details on how the Bubble Gum X would manage their personal data is available at <https://www.bubblegumx.com/images/Bubble-Gum-X-Privacy-Policy.pdf>

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